

Spencer Cindia



[Portfolio](#) | [LinkedIn](#) | (330) 605-1806 | spencer.cindia@gmail.com | Cleveland OH |

Experienced entrepreneur with a professional background in music production and database-related technologies spanning more than a decade. Continually elevating a career in software development. Possesses a love for learning and bringing the perspective of a technical and collaborative musician to the development team.

Technical Skills

Programming Languages: Java / Python / JavaScript / HTML / CSS
Frameworks and Technologies: Spring Boot / Flask / Vue.js / ActiveMQ / FastAPI / Selenium
Databases: PostgreSQL / SQLite
Cloud Technologies: AWS / Anypoint/Mulesoft
Techniques: git / REST / Responsive Design / Test-Driven Development
Tools: IntelliJ / Splunk

Education

Tech Elevator

Grad | Jun 2022

Graduate of a 14-week full-stack coding bootcamp learning how to create dynamic web-based software systems using Java providing 700+ hours of development education and application.

Professional Experience

Accenture

Packaged App Development Analyst (Promoted 2023)

2022 - Present

- Maintained and extended API integrations using Mulesoft to ensure customer orders were translated and sent downstream successfully.
- Resolved hundreds of ServiceNow incidents (approx \$250,000 valuation yearly), directly resulting in the successful processing and shipping of transactions that failed in our system.
- Automated manual tasks using Python to improve efficiency, reducing time spent on daily tasks by roughly 15 hours per week.
- Investigated and resolved queue processing errors, keeping depth in PROD at zero and keeping unnecessary scaling costs to a minimum.
- Tested integrations on a local environment using provided test data for reliability and practical test-driven development.
- Collaborated closely with a tight-knit team for development, holiday-readiness / support, and coordination with offshore teams to minimize operational redundancy.
- Actively involved in Agile development emphasizing quick adaptability and the ability to pivot and/or rollback when running into issues with downstreams, incoming changes and updates.

Self-Owned Music Production Business

Founder, Musician, Audio Engineer

2018 - 2022

- Fluent in all DAWs to ensure an professional experience for clients in any studio
- Intermediate or advanced performance abilities on all instruments
- Elite Mix\Master processes utilizing reductive philosophy and Phantom Focus room tuning
- Productions played on all streaming platforms, Radio in multiple countries, and stages across US

Liberty Ford

Inventory Control, Shipping & Receiving

2015 - 2018

- Managed \$500,000 approximate valuation of parts inventory (Promotion 2017)
- Coordinated with internal departments and external vendors to schedule shipments
- Independently learned CDK inventory database software to streamline inventory control
- Worked with national Ford parts warranty deposition for proper processing of warranty claims
- Followed all HAZMAT and OSHA protocols, as well as forklift-certified